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Serial No.: 09/472,852

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Dayton, Ohio

NCR Docket No. 8131

Application of:

BETZ, G. et al.

Group Art Unit: 2166

Serial No. 09/472,852

Examiner: CHANNAVAJJALA, SRIRAMA T.

Filed: December 28, 1999

For: A METHOD OF AND APPARATUS FOR DOCUMENTING AN ELECTRONIC AND/OR PHYSICAL FOOTPRINT OF AN ENGAGEMENT PROCESS USED IN A DATA WAREHOUSE ENVIRONMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

LETTER TO THE OFFICIAL DRAFTSMAN

Sir:

Enclosed are formal drawings of Figures 1 through 8 for the above-identified patent application. Please substitute the enclosed formal drawings for the originally filed informal drawings of Figures 1 through 8, which were provided with the patent application when filed on December 28, 1999.

Two duplicate copies of the enclosed drawing sheets are provided for the convenience of the Office.

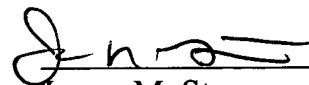
CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 7/24/06.

By: Michele M. George
Name: Michele M. George

The Commissioner is hereby authorized to charge any fees that may be required to NCR Corporation, Deposit Account No. 14 0225.

Respectfully submitted,



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